

# OPIE Anywhere

## Quick Start Guide

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# Table of Contents

- Purpose and Audience of this Document \_\_\_\_\_ 1
- What is OPIE Anywhere? \_\_\_\_\_ 1
- How do I access OPIE Anywhere? \_\_\_\_\_ 2
  - Prerequisites \_\_\_\_\_ 2
  - Log In to OPIE Anywhere \_\_\_\_\_ 2
  - Download the OPIE Anywhere App \_\_\_\_\_ 2
  - Forgot your password? \_\_\_\_\_ 3
  - How do I enable OPIE Anywhere permission for a user? \_\_\_\_\_ 4
  - How do I link a user account? \_\_\_\_\_ 4
- System Requirements \_\_\_\_\_ 5
  - Browser Requirements \_\_\_\_\_ 5
    - Recommended Desktop Browsers \_\_\_\_\_ 5
    - Recommended Mobile Browsers \_\_\_\_\_ 5
    - Supported Browsers \_\_\_\_\_ 5
  - Security \_\_\_\_\_ 6
- Navigating OPIE Anywhere \_\_\_\_\_ 7
  - Navigation Bar \_\_\_\_\_ 8
  - Context Sidebar Menu \_\_\_\_\_ 8
  - Workspace \_\_\_\_\_ 8
  - Patient Context Sidebar Menu \_\_\_\_\_ 9
- Dictations & Images \_\_\_\_\_ 10
  - Compatible Image File Types \_\_\_\_\_ 10
  - Troubleshooting Microphone \_\_\_\_\_ 11
  - Troubleshooting Image Capture \_\_\_\_\_ 12
- Send Feedback \_\_\_\_\_ 13
- OA Integrations \_\_\_\_\_ 13



**OPIE**  
SOFTWARE

## Purpose and Audience of this Document

This basic documentation is intended to orient existing and new users to OPIE Anywhere. It is not intended to be a comprehensive training guide.

Please call OPIE Support at 1-800-876-7740 for any additional questions you might have.

## What is OPIE Anywhere?

OPIE Software's ecosystem of software and experts powers the most successful O&P practices worldwide through electronic health records, business intelligence dashboards and reporting, configurable workflow design, billing and collections, and practice management solutions. OPIE Anywhere is your portal into the future of O&P practice success.

# How do I access OPIE Anywhere?

## Prerequisites

- Facility must be OPIE Hosted
- Facility and browser must meet the minimum system requirements
- Must have an OPIE Purchasing and Inventory login:
  - Permission to access OPIE Anywhere
  - Account must be linked to OPIE user

## Log in to OPIE Anywhere

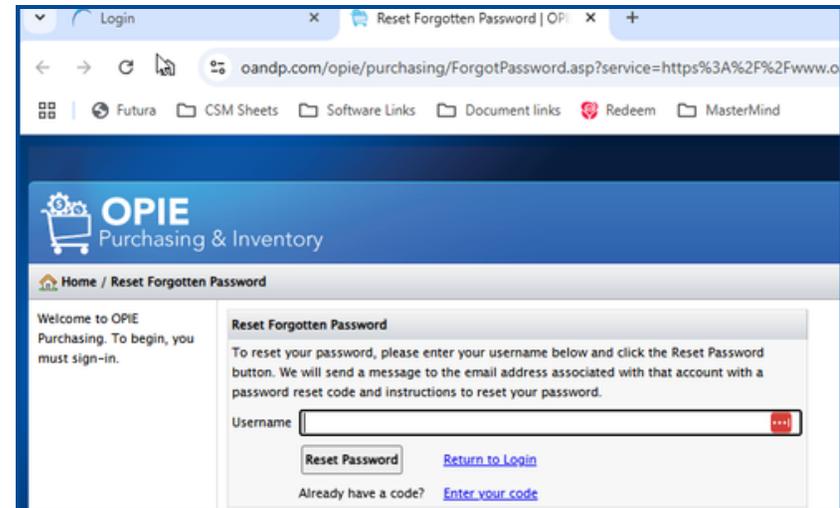
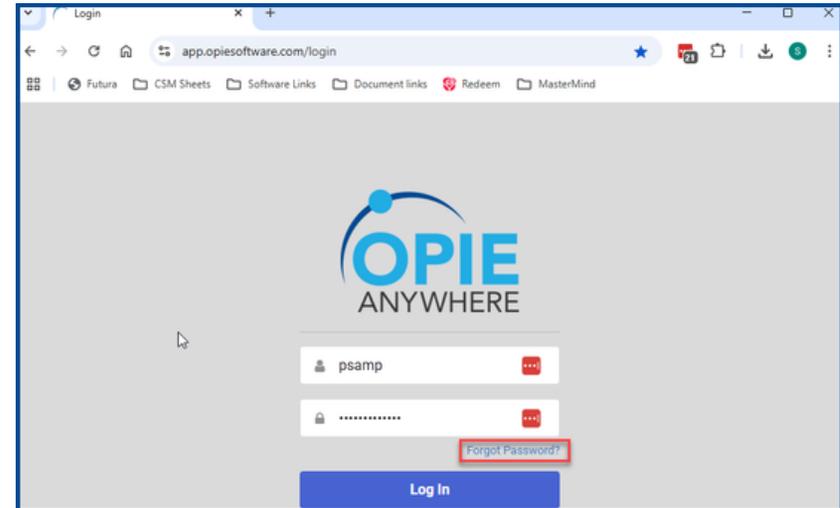
- Navigate your browser to <https://app.opiesoftware.com/login>
- Log in using your OPIE Purchasing and Inventory username and password.

## Download the OPIE Anywhere Mobile App

- iOS devices <https://apps.apple.com/us/app/opie-anywhere/id1469060446>
- Android devices <https://play.google.com/store/apps/details?id=com.opiesoftware.anywhereapp>

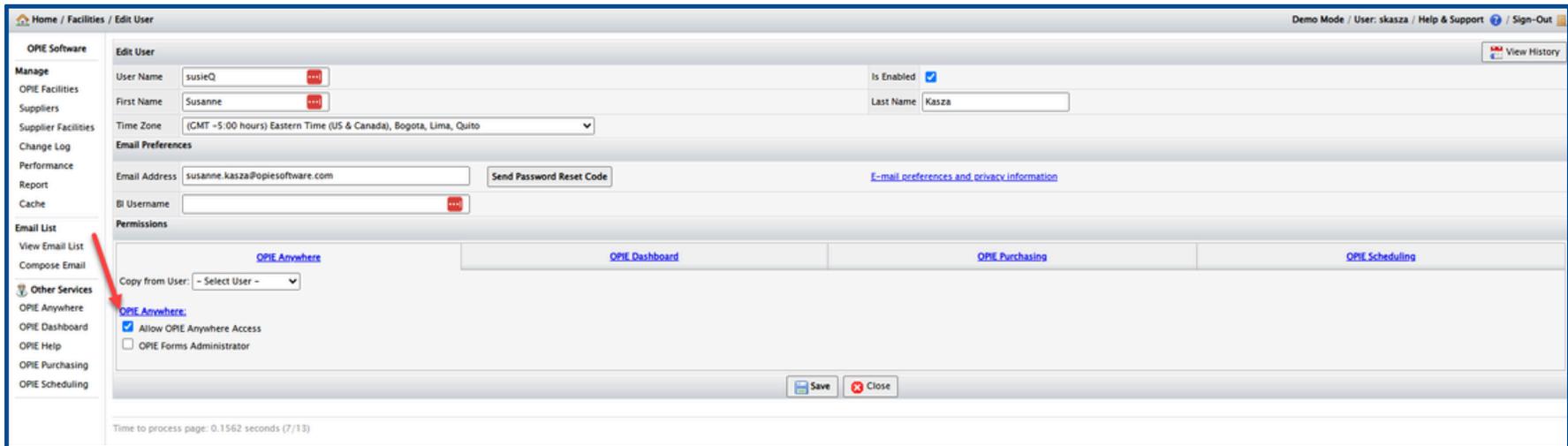
# Forgot your password?

1. Use the Forgot your password? link from the OPIE Anywhere login page  
<https://app.opiesoftware.com/login>
2. Follow the instructions on screen to reset your password.



# How do I enable OPIE Anywhere permission for a user?

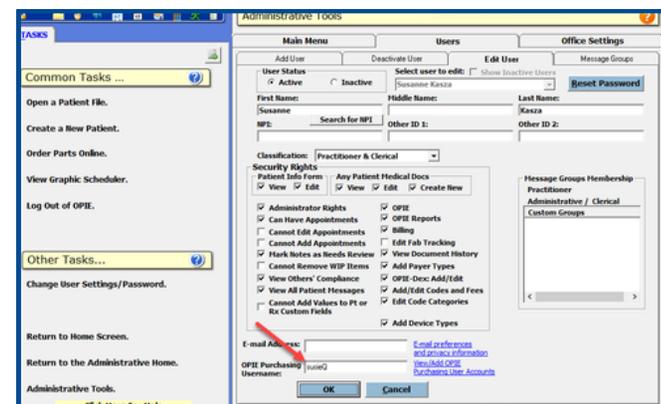
From your P&I account, go to  
User Accounts > Select the user you want to enable > Select the OPIE Anywhere tab > Check "Allow OPIE Anywhere Access"



# How do I link a user account?

In OPIE PM, navigate to Administrative Tools > Users > Edit User > Select the user

Enter the username in the OPIE Purchasing Username field.



# System Requirements

## Browser Requirements

OPIE Anywhere is a modern, mobile-first web-based application. For the best experience use a modern, self-updating web-browser.

## Recommended Desktop Browsers

- Apple Safari 11+
- Google Chrome
- Microsoft Edge 40+
- Mozilla Firefox

## Recommended Mobile Browsers

- Apple Safari 11+ (iOS 11+)
- Google Chrome (Android 8+)

## Supported Browsers

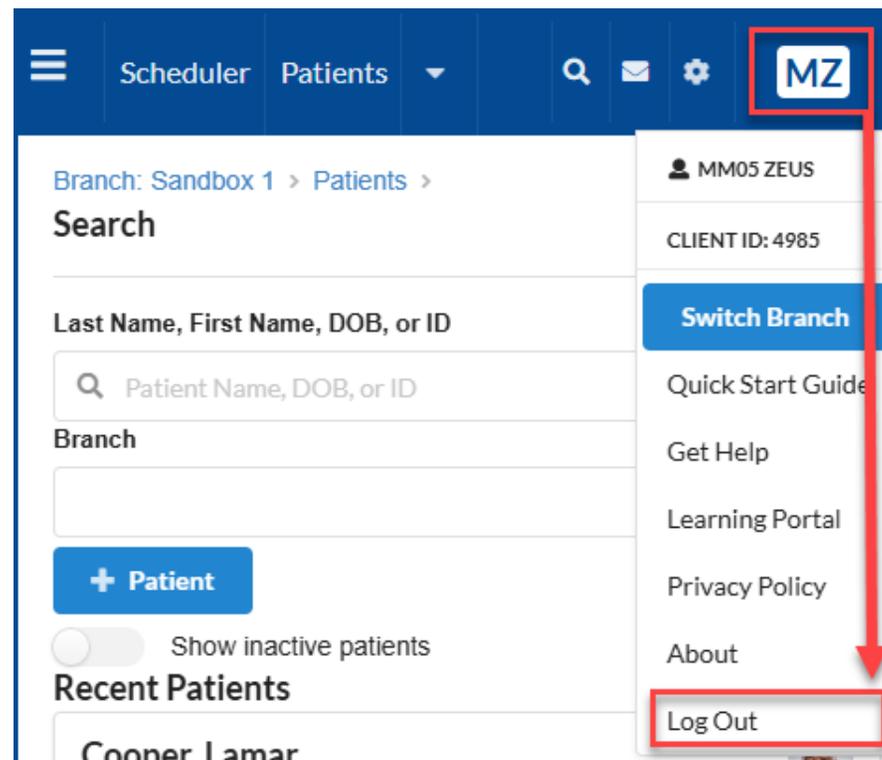
- Apple Safari 6.1+
- Google Chrome
- Microsoft Edge 20+
- Mozilla Firefox

# Security

Your access to OPIE Anywhere is provided through an industry-standard SSL encrypted connection to our cloud services

- OPIE Anywhere browsers must have outbound access to <https://app.opiesoftware.com>

When walking away from your device you can manually log out through the navigation bar.



# Navigating OPIE Anywhere

There are three main navigation elements of OPIE Anywhere: Navigation Bar, Sidebar Context Menu, Workspace. OPIE Anywhere is designed to work on desktop, tablet, and mobile device browsers. The layout of the interface adapts to the space available on your device.

The screenshot displays the OPIE Anywhere Scheduler interface. At the top, a dark blue navigation bar contains the OPIE ANYWHERE logo, a menu with items like Scheduler, Patients, Admin WIP, OPIE P&I, Business Intelligence, OPIE Forms, and Fabrication, and a search icon. A red box highlights the 'Navigation Bar' label. Below the navigation bar, the page title 'Scheduler' is shown, along with a '+ New Appointment' button and a 'New Scheduler' toggle. The main content area is a calendar for April 2025, with a red box highlighting the 'Workspace' label. The calendar shows a grid of days from 31st to 2nd. A yellow appointment bar for '9:30a Ujwala Singh' is visible on Monday, April 14th. On the left side, a vertical sidebar context menu is visible, with a red box highlighting the 'EXPANDABLE CONTEXT MENU' label.

# Navigation Bar

Access the links to the main sections of the site here. The navigation bar options are persistent throughout the site.

# Context Sidebar Menu

The sidebar Menu options change to be relevant to your current workspace. Access options relevant to the current workspace context through the Menu button.

The Home context sidebar menu includes your Schedule. In the future, we will have more options here.

The Patient context sidebar menu includes options such as General Information, Chart, Insurance, Prescriptions, Notes, and Contacts.

# Workspace

This is your main workspace area. Access workspace options, forms, and features here.

# Patient Context Sidebar Menu

The screenshot shows a patient record page for Morticia Addams. The sidebar menu on the left includes: Addams, Morticia #2541, General Information, Chart, Patient Insurances, Prescriptions, Notes, Order Components, Medical Profile, Contacts, Patient Messages, and Collapse. A red box highlights the 'Patient Context Sidebar Menu' label. The main content area displays patient information: Branch: Sample Branch 1 dba Testing P&O > Patients > Addams, Morticia > General Information. Patient details include: Morticia Addams, ID: 2541, DOB: 04/28/1949, and a note: 'Morticia is married, other, 75 years old, female, and speaks english.' There is an 'Add notes to the patient' button and a text input field. Contact information includes: morticia@adamsemail.com, (352) 222-1111 Home Phone, and 5512 Transylvania Ave, Gainesville, FL 32606-1111, USA Home Address. Expandable sections for 'Show More Information' and 'ID / Driver's License' are also visible.

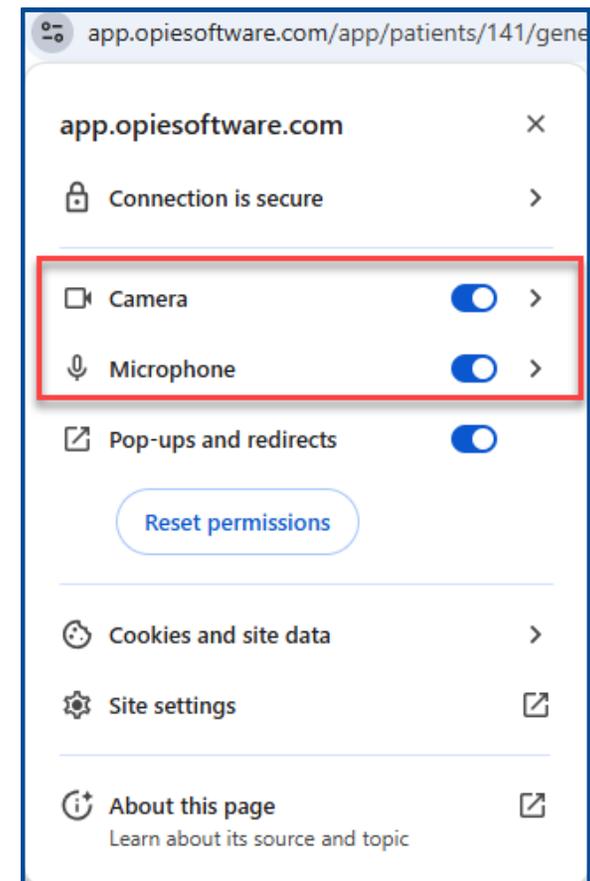
# Dictations & Images

OPIE Anywhere needs access to your microphone to record a dictation and your camera to capture images. When prompted, select Allow.

If you have blocked OPIE Anywhere from accessing your microphone, you will be prompted to allow access.

## Compatible Image File Types

bmp, gif, heic, heif, flif, ico, jpeg, jpg, jp2, jpx, jpm, jfif, jxr, png, webp  
Some OPIE supported files will not display in OPIE Anywhere. You can still view the documents through OPIE. More file types to become available.



# Troubleshooting Microphone

## Enable Microphone Access

If you have previously selected Block microphone access you will need to enable it through your browser's site settings.

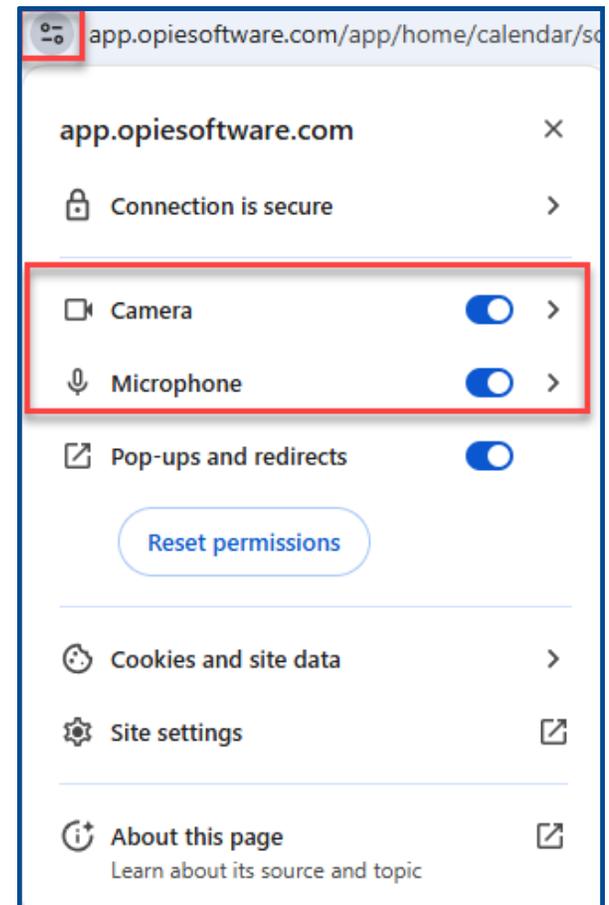
Find site settings through the Lock Icon on your browser.

## Mobile & Tablet Devices:

1. Tap the Lock icon
2. Select Allow for Sound Permissions

## Desktop

1. Right click the Lock Icon
2. Select Allow in the popup window for Microphone



# Troubleshooting Image Capture

## Enable Camera Access

If you have previously selected Block camera access you will need to enable it through your browser's site settings.

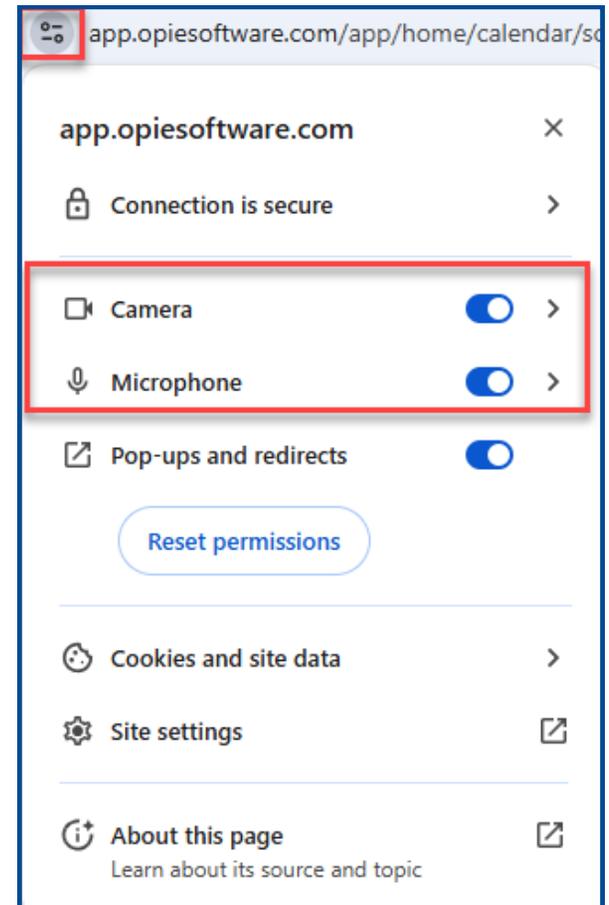
Find site settings through the Lock Icon on your browser.

## Mobile & Tablet Devices:

1. Tap the Lock icon
2. Select Allow for Camera

## Desktop

1. Right click the Lock Icon
2. Select Allow in the popup window for Camera



# Send Feedback

We value your feedback and want to hear from you!

Your feedback will help us improve OPIE Anywhere.

Do you have questions?

Do you have suggestions or ideas on how we can make OPIE Anywhere better?

Did you find an issue/bug or getting an error?

Send Feedback!

Or contact OPIE Support at 1-800-876-7740

# OPIE Anywhere Integrations

Interested in getting started with our OPIE Anywhere integrations such as A+ Transcription, Comb Scanning, Radii Devices, Stryder, or others?

Reach out to your Customer Success Manager at [CustomerSuccess@opiesoftware.com](mailto:CustomerSuccess@opiesoftware.com) to get started today.

